

JUSTINE AND GARTH WALKER

Orleans, Ontario

9/9/2007

Custom Concrete Flooring
Attention: Mr. Jean-Marc Begin,

Dear Jean-Marc:

We are writing you today to let you know how pleased and impressed we are with the kitchen flooring you installed. As you know, we were looking for an alternative to ceramic and hardwood flooring, and us contacting you led to the best option for our home. We love the look and quality of our kitchen floor. The kitchen floor looks like marble, yet is comfortable to walk and work on. As you know our kitchen is a high traffic area, particularly with our three children, and the floor is so durable, easy to clean and maintain. Everyone who visits our home absolutely loves the look of the “random slate” pattern and the overall product. I am sure some of friends and family will be contacting you soon. We will also be contacting you in the near future, as we have some more projects for you.

Although we love the custom concrete flooring, more importantly, we were highly impressed by your professionalism throughout the process. Thank you Jean-Marc for taking the time to answer all of our questions and for all of your dedicated hard work.

Best Regards,

Justine and Garth Walker